

eso REGIONAL USER GROUP

Louisville, KY

We're excited to see you soon at the Louisville, Kentucky Regional User Group. Review the agenda below to learn about the event's itinerary, and don't forget to register to grab your spot!

University of Louisville Founders Union
at ShelbyHurst Campus
450 N. Whittington Pkwy
Louisville, KY 40222

JULY 17

5 - 6:30 p.m.

Optional Happy Hour | Charr'd Bourbon Kitchen and Lounge (Louisville Marriott East)
1903 Embassy Square Boulevard, Louisville, KY, 80207

JULY 18

Time

Session

*Specific details are subject to change

7 - 8 a.m.

Breakfast/Support Lab

8 - 9 a.m.

Bringing it All Together — The Roadmap to Mission Fulfillment
Led by ESO Executive Leadership Team

9 - 10 a.m.

Mission in Motion — Driving Improvement Through Data Collaboration
Led by Brent Meyers, Remle Crowe, and Tony Fernandez

10 - 10:15 a.m.

Coffee Break

10:15 - 11:15 a.m.

ESO Insights: Using Data to Drive Change
An Overview of ESO Insights

11:15 a.m. - 12:15 p.m.

Lunch

12 p.m.

Support Lab Opens

12:15 - 1:15 p.m.

Transform Your Operations: Introducing Logistics Management

1:15 - 1:30 p.m.

Transition to New Rooms

FIRE CUSTOMERS

EMS CUSTOMERS

1:30 - 2 p.m.

ESO Customer Spotlight

1:30 - 2:30 p.m.

Deep Dive: ESO Insights for EMS

2 - 2:30 p.m.

2023 ESO Fire Index Deep Dive

2 - 2:30 p.m.

Panel Discussion

2:30 - 3:15 p.m.

Fire Product Roadmap and Feedback

2:30 - 3:15 p.m.

EMS Product Roadmap and Feedback

3:15 - 3:30 p.m.

Transition to General Session Space

3:30 p.m.

Support Lab Closes

3:30 - 4 p.m.

Closing Comments and Open Feedback Forum

4 - 5 p.m.

Emergency Reporting Townhall

Optional for Emergency Reporting customers

Seating is Limited!

To register for the event, visit eso.com/rug.

REGISTER NOW