## eso REGIONAL USER GROUP

We're excited to see you at the Akron Regional User Group. Check out the itinerary below, then be sure to register to save your spot!

## FIRE & EMS AGENDA Akron, OH

Sheraton Suites Akron Cuyahoga Falls 1989 Front Street Cuyahoga Falls, OH 44221

## **OCT 26**

Time	Session	*Specific details are subject to change
7 - 8 a.m.	Breakfast and Support Lab Open	
8 - 8:45 a.m.	Bringing It All Together — The Roadmap to Mission Fulfillment Led by Eric Beck	
8:45 - 9:30 a.m.	Mission in Motion — Driving Improvement through Data Collaboration Led by Remle Crowe	
9:30 - 9:45 a.m.	Coffee Break	
9:45 - 10:45 a.m.	ESO Insights: Using Data to Drive Change An overview of ESO Insights	
10:45 - 11:45 a.m.	Transform Your Operations: Introducing Logistics Management	
11:45 a.m 12:30 p.m.	Lunch	
12:30 - 12:45 p.m.	Transition to New Rooms	
	FIRE CUSTOMERS	EMS CUSTOMERS
	12:45 - 1:15 p.m. ESO Customer Spotlight	12:45 – 1:30 p.m. EMS Product Roadmap and Feedback
	1:15 - 1:45 p.m. How Do You Compare? 2023 ESO Fire Index deep dive	1:30 - 2 p.m. ESO EHR Think Tank Learn how your colleagues are using their ESO products to the fullest.
	1:45 - 2:30 p.m.	
	Fire Product Roadmap and Feedback	<ul> <li>2 - 2:30 p.m.</li> <li>Mobile Integrated Health Discussion</li> <li>2:30 - 3:15 p.m.</li> <li>Deep Dive: ESO Insights for EMS</li> </ul>
	2:30 - 3:15 p.m. ESO Fire Think Tank Learn how your colleagues are using their ESO products to the fullest.	
3:15 p.m.	Support Lab Closes	
3:15 - 3:30 p.m.	Closing Comments and Open Feedback Forum	
3:30 - 4:30 p.m.	Emergency Reporting Townhall Optional for Emergency Reporting customers	

## **Seating is Limited!**

To register for the event, visit eso.com/rug.

**REGISTER NOW**