

eso REGIONAL USER GROUP

FIRE & EMS AGENDA Raleigh, NC

We're excited to see you soon at the Raleigh, North Carolina Regional User Group. Review the Agenda below to learn about the event's itinerary, and don't forget to register to grab your spot!

Raleigh Marriott City Center
500 Fayetteville St.
Raleigh, NC 27601

OCT 19

Time	Session	*Specific details are subject to change
7 - 8 a.m.	Breakfast and Support Lab Open	
8 - 8:45 a.m.	Bringing it All Together — The Roadmap to Mission Fulfillment Led by Brent Meyers	
8:45 - 9:30 a.m.	Mission in Motion — Driving Improvement through Data Collaboration Led by Tony Fernandez	
9:30 - 9:45 a.m.	Coffee Break	
9:45 - 10:45 a.m.	ESO Insights: Using Data to Drive Change An Overview of ESO Insights	
10:45 - 11:45 a.m.	Transform Your Operations: Introducing Logistics Management	
11:45 a.m. - 12:45 p.m.	Lunch	
12:30 - 12:45 p.m.	Transition to New Rooms	
	FIRE CUSTOMERS	EMS CUSTOMERS
	12:45 - 1:15 p.m. ESO Customer Spotlight	12:45 - 1:30 p.m. EMS Product Roadmap and Feedback
	1:15 - 1:45 p.m. How Do You Compare? 2023 ESO Fire Index Deep Dive	1:30 - 2 p.m. ESO EHR Think Tank This session allows you to learn from other users. Bring your own challenge to this session and learn how your colleagues are using their ESO products to the fullest.
	1:45 - 2:30 p.m. Fire Product Roadmap and Feedback	2 - 3:15 p.m. Mobile Integrated Health Discussion
	2:30 - 3:15 p.m. ESO Fire Think Tank This session allows you to learn from other users. Bring your own challenge to this session and learn how your colleagues are using their ESO products to the fullest.	2:30 - 3:15 p.m. Deep Dive: ESO Insights for EMS
3:15 p.m.	Support Lab Closes	
3:15 - 3:30 p.m.	Closing Comments and Open Feedback Forum	
3:30 - 4:30 p.m.	Emergency Reporting Townhall Optional for Emergency Reporting customers	

Seating is Limited!

To register for the event, visit eso.com/rug-event.

REGISTER NOW