

Optimized dispatch. Optimized outcomes.



Improve call prioritization and response times with Logis Dispatch by ESO.

When making split-second decisions, you can't afford to be slowed down by outdated systems, manual processes, or a constant bombardment of decision-making. ESO's Computer-Aided Dispatch (CAD) solution with Intelligent Decision Support (IDS) allows you to prioritize the most urgent calls while dispatching resources in real-time, empowering your team to expedite care to those who need it every time.

The benefits of Logis Dispatch speak for themselves:



Increased efficiency and effectiveness

Give your most vulnerable patients the focus they deserve, manage more units overall, and streamline routine call volume.



Improved bottom line

Maximize resources and cut down on operational costs through more efficient utilization with Intelligent Decision Support (IDS).



Better caller visibility

Pre-populated caller data and easy-to-understand visual displays allow dispatchers to shift focus to caller engagement.



Support at every step

Our customer support team is here to help, guiding you through open APIs and customizable options to ensure you can pick the features and functionalities that fit your workflow.



Robust data-driven decision-making

Analyze and improve patient care in real time thanks to faster, more accurate reporting with ESO Insights.



Mobile Integrated Health (MIH) coordination made easy

Identify, track, and assign services at a moment's notice with pre-established custom eligibility questions and transport requirements.



Expedited crew dispatch

Shave valuable minutes off arrival time with more flexible response plans, automatic dispatching, and real-time location and traffic analysis.



Reduce dispatcher workload for EMS

Save 30-45 seconds per call and get the right resources to the right patient through automatic resource posting.



Situational awareness for better response

Get access to the tools and data integrations to support accurate assessment (SBAR) of all calls, ensuring the right platform for the right response.

The introduction of Logis IDS has revolutionized how we operate. We're more efficient, more agile, and most importantly, we're delivering better patient care.

- Michael Bangerter
IT Coordinator, Buchanan County EMS, Missouri



Set your team up for success every call.

See how Logis Dispatch by ESO can improve your patient care while streamlining operations.

Visit eso.com/eso-and-logis