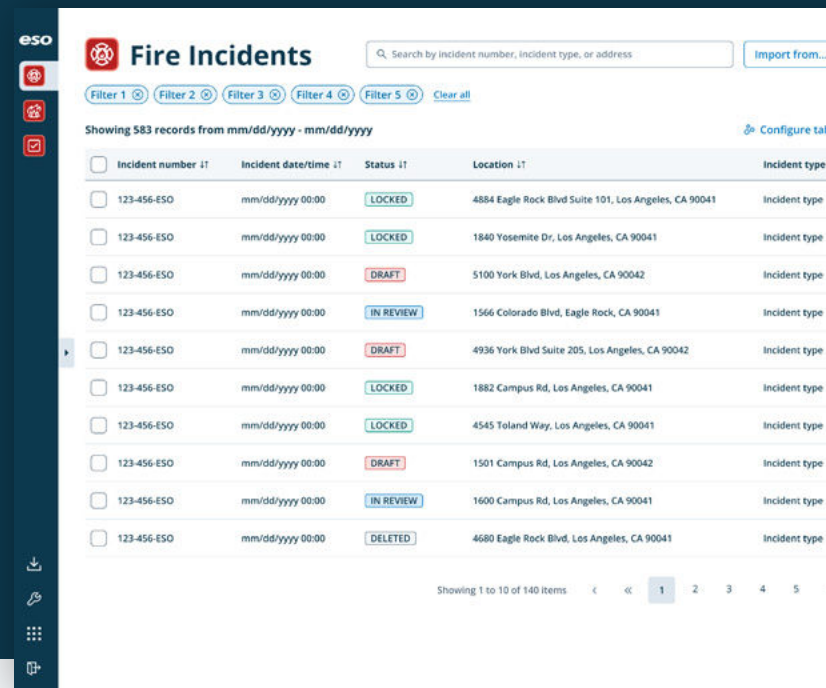


HOW IS ESO PREPARING FOR NERIS?

The National Emergency Response Information System (NERIS), set to replace the National Fire Incident Reporting System (NFIRS) system, will be the premier source of all-hazards information and analytics, helping fire departments understand and address fire problems across the U.S. It will provide insights into the resource capacities and capabilities of state, local, territorial, and tribal fire services to handle incidents safely, effectively, and efficiently.

The NERIS platform will use data that is collected, organized, and analyzed to offer near real-time information on the scope of fire and emergency incidents. It will also deliver timely insights on significant fire, hostile, and disaster events, helping departments stay informed and prepared.



The screenshot shows the ESO Fire Incidents interface. It includes a search bar, filter buttons (Filter 1 to Filter 5), and a table of incident records. The table has columns for Incident number, Incident date/time, Status, Location, and Incident type. The status column shows various states like LOCKED, DRAFT, IN REVIEW, and DELETED. The location column shows addresses in Los Angeles, CA.

Incident number	Incident date/time	Status	Location	Incident type
123-456-ESO	mm/dd/yyyy 00:00	LOCKED	4884 Eagle Rock Blvd Suite 101, Los Angeles, CA 90041	Incident type
123-456-ESO	mm/dd/yyyy 00:00	LOCKED	1840 Yosemite Dr, Los Angeles, CA 90041	Incident type
123-456-ESO	mm/dd/yyyy 00:00	DRAFT	5100 York Blvd, Los Angeles, CA 90042	Incident type
123-456-ESO	mm/dd/yyyy 00:00	IN REVIEW	1566 Colorado Blvd, Eagle Rock, CA 90041	Incident type
123-456-ESO	mm/dd/yyyy 00:00	DRAFT	4936 York Blvd Suite 205, Los Angeles, CA 90042	Incident type
123-456-ESO	mm/dd/yyyy 00:00	LOCKED	1882 Campus Rd, Los Angeles, CA 90041	Incident type
123-456-ESO	mm/dd/yyyy 00:00	LOCKED	4545 Toland Way, Los Angeles, CA 90041	Incident type
123-456-ESO	mm/dd/yyyy 00:00	DRAFT	1501 Campus Rd, Los Angeles, CA 90042	Incident type
123-456-ESO	mm/dd/yyyy 00:00	IN REVIEW	1600 Campus Rd, Los Angeles, CA 90041	Incident type
123-456-ESO	mm/dd/yyyy 00:00	DELETED	4680 Eagle Rock Blvd, Los Angeles, CA 90041	Incident type

Please note: This is a product mock-up and is subject to change.

How ESO Can Help with Your Transition

At ESO, we have been preparing for the update to NERIS for a long time. We are working with UL FSRI to support you throughout the transition. From onboarding to helping you collect the required data for reporting, we will be with you at every step to ensure you have the best possible NERIS experience.

NERIS Feature Development Timeline

Phase 1

Winter 2024/2025

Implementing a new NERIS workflow that allows agencies to create, edit, save, and submit valid records to NERIS.

Phase 2

Throughout 2025

Integrating with other ESO suite applications and features, such as CAD, ESO Insights, ESO EHR, ESO Properties, ESO Scheduling, and more.

Phase 3

2026 and Beyond

Continuously updating workflows and improving features to provide a robust NERIS reporting experience.

→ Looking for more answers?

Visit our FAQ page for common questions and updates as new information becomes available. Scan the QR code or visit the NERIS FAQ page:

eso.com/blog/neris-faqs



For additional details about NERIS, visit the USFA website usfa.fema.gov/nfirs/neris/