



Simplify EMS Billing with Logis by ESO

Logis Billing streamlines complex workflows through automation, AI capabilities, and exception-based management, so your team can focus only on the claims that truly need attention. Purpose-built for the fast pace of mobile healthcare, Logis Billing gives you a flexible, scalable platform that adapts to how you work, improves productivity, and supports faster, more reliable reimbursement.

Transform billing into a simpler, faster, and more reliable process.



AI-powered efficiency

Intelligent Lockbox Assistant automatically classifies, matches, and routes every document across all banks and file formats. The system surfaces only the exceptions that need a human decision, cutting weekly processing time by up to 90%.



Increased productivity, lower costs

Automate routine tasks — data entry, claim submissions, third-party verifications, and field population — to accelerate workflows and raise team productivity. Less hands-on processing means lower operational costs and fewer manual errors, while a cloud-based platform removes the need for on-premises servers and added IT overhead.



Modern, intuitive interface

Our system is easy to learn and use for faster onboarding. A clean, intuitive design gets new users up to speed with minimal training, so your team can navigate confidently from day one.



Accurate data with proactive discrepancy detection

Automated analysis across CAD, EHR, and billing systems catches discrepancies early — improving claim accuracy, reducing rejections, and raising first-pass acceptance rates.

Explore the features included in Logis by ESO Billing



Reduced data entry

Integrated imports from IDS and NEMESIS-based EHR data automatically populate billing tasks, limiting manual entry.



Connected navigation

Quick-access links tie tasks, claims, remits, and invoices together for faster movement through the workflow.



Cloud-based platform

Securely access the system from any internet-connected device, reducing infrastructure and maintenance costs.



Contract invoicing and management

Support custom invoicing schedules and manage invoices with configuration options that fit how each contract works.



Automated document routing

With Intelligent Lockbox Assistant, AI reads each lockbox document and routes it to the right workflow with a status and summary. An exception queue holds only unmatched documents, so staff review the few that need a human decision.



Automated remittance advice

Intelligent Lockbox Assistant automatically transforms lockbox payment data into posting-ready remittance advice, eliminating manual data entry while improving accuracy, accelerating cash application, and reducing the effort required to process payments.



Membership and program management

Process batch payments, manage effective dates, assign sponsors and funding sources, and track household memberships — along with renewals, PMPM programs, MIH tracking, member imports, and financials — all in a single system.



Configurable field overrides

Override fields such as modifiers, levels of service, and task duplication to help prevent backend denials, reduce repetitive manual changes, and minimize errors by payer and service type.



Automated third-party verification

Integrate verification vendor responses directly into workflows, with automated status updates based on your configuration.



Rules-based automation

Custom “if/then” rules automate the revenue cycle, ensuring consistent field population and standardized workflows across all associated entities.



Data discrepancy detection

Unified data from CAD, EHR, and billing systems are validated against business rules to confirm accuracy and surface issues early.



Automated level of service assignment

Logic based on Centers for Medicare & Medicaid Services guidelines automatically assign levels of service using the procedures and medications documented during transport.



Accelerated user training

Simplified layouts, fewer tabs, and consolidated views make onboarding faster.



Patient-centric alerts

Alerts follow the patient across tasks, claims, and remits, maintaining visibility and continuity throughout the billing lifecycle.



Ready to see how easy billing can be?

Find out how Logis by ESO Billing can help your agency save time and money while improving accuracy. Join us for a live demo and see the benefits firsthand.

Visit eso.com/eso-and-logis

