

INTELLIGENT LOCKBOX ASSISTANT



Intelligent Lockbox Assistant extends Logis Billing with AI that intelligently classifies, matches, and routes every document in your daily lockbox across all banks and file formats. Each document is matched to the correct claim or workflow, assigned the appropriate status, and annotated with a summary — without manual intervention. Lockbox-focused roles can see up to a 90% reduction in weekly processing time.

Made for:

EMS

Let your team focus on work that requires judgment, while Intelligent Lockbox Assistant handles the rest.



Drag, Drop, Done

Staff drag and drop a lockbox file — regardless of bank or format — and the system takes over, classifying, matching, routing, and annotating every document automatically.



Hours Back, Every Day

Sorting a daily lockbox by hand can take a large agency four to eight hours, sometimes spread across multiple staff. Intelligent Lockbox Assistant returns that time to the team.



Intelligent Document Routing

Claim rejections, medical record requests, signature authorizations, and more are classified and routed to the right workflow — follow-up, advocacy, pre-bill, or collections — hundreds of pages at a time.



Automated Remittance Advice Creation

Remittance advice is automatically generated and pre-filled from financial lockbox files, eliminating manual data entry. Payment lines are parsed, matched, and staged for posting.



Cut Weekly Workload in Half

Organizations can achieve up to a 90% reduction in weekly processing time, reclaiming hours each day and significantly increasing efficiency, especially in high-volume environments.



Never Miss a Filing Deadline

Some insurers require documentation within as few as 15 days, with no appeal rights after the deadline. Automated routing gets every document to the correct workflow immediately, reducing the risk of denied claims.



Only the Exceptions Need You

A dedicated exception queue surfaces only the documents that could not be matched or classified automatically. Instead of reviewing every page, the team works the small share that needs a human decision.



The First AI Lockbox Solution for EMS Billing.

Intelligent Lockbox Assistant delivers the first native, AI-powered lockbox classification and routing capability in EMS billing, with no third-party middleware and no per-bank configuration.

Get a demo. Visit eso.com/eso-and-logis



Learn more about Logis Billing at eso.com or call us today at 866-766-9471.